Fixed Audit - Key Features and Services

Advantix telecom management solutions provides your business with reliable, affordable and scalable support directly from the Telecom Lifecycle Management experts. The following is a complete list of key features and services available across our Fixed TEM Audit & Recovery Solution.

Key Features

General

» Service Location Identification

As your audit progresses, our team will verify your assets and simultaneously verify your service locations to ensure all locations have been appropriately audited.

» Asset Identification

A complete inventory and identification of all voice lines, data lines and internet services being billed on telecom invoices created.

» Asset Classification

All telecom assets are organized, classified, and entered into our Telecom Lifecycle Manager portal for easy tracking and visibility.

Audit

» Analyze Data

Your telecom data is analyzed and audited for compliance with your contract terms, negotiated rates and costs, and whether there are missed opportunities for spend reduction or improved efficiency. Recommendations for improvements will be presented to you for review and approval.

» Identify Billing Errors

As billing errors are identified, your Advantix team will be responsible for managing the recovery process including identifying and obtaining refunds from telecom carriers.

» Recoveries & Refunds

As billing discrepancies are identified, your Advantix team will be responsible for correction with your providers from start to finish.

» Contract Review/Negotiations

Your Advantix team will work with your carrier to negotiate updated rates and fees to obtain the best pricing currently available.

» Implement & Verify Savings

Implementation and verification of all approved recommendations prepared by your Advantix team as identified during Initial Audit and Recovery efforts.

» Plan Recommendations

Recommendations for plan changes prepared by your Advantix team; designed to achieve the most cost-efficient telecom service configuration.

» Traffic Studies

For voice-related circuits, traffic studies can be ordered from carriers to determine if circuits are used and if they are sized correctly for the current and anticipated traffic volume.

Reporting

» Inventory & Asset Management

This report provides a detailed view of assets and inventory as your account progresses throught the audit.

» Executive Audit Summary

This report provides a comprehensive summary of the progress of your audit. It includes what has been completed, identified and in progress by provider, case type and location. Your realized and projected savings are delivered in dashboard form.

To learn more about the features and services provided in each of the Fixed Telecom Product Editions contact us at **www.advantixsolutions.com/contact/** or download the **Fixed Telecom Product Edition Comparison**.