



Standard Edition

Want to bring visibility to your mobility spend? With Standard Edition, you will receive advanced reporting and analysis along with monthly recommendations to help manage your mobility program effectively.

Key Features

General

» Implementation Team

Multi-departmental team of experts to identify existing business processes and implement them into a best practice oriented managed mobility solution.

» ASG Online Training

Online training sessions are held on a scheduled basis and can be enrolled in by contacting your Account Manager.

Administrative Support

» Dedicated Core Account Team

This team administers the management of client accounts and consists of a Relationship Account Manager (RAM) and Service Account Manager (SAM). The RAM oversees the strategic relationship between Advantix and clients, The SAM works directly with the key external and internal stakeholders to ensure all day-to-day account management tasks are properly coordinated and executed.

» Support by Email, Phone & Web

Enables access to administrative support through multiple channels including email, phone and portal.

Monthly Analysis

» Identify Behavioral Exceptions

Utilizing advanced reporting, your account management team will review billing and usage information to identify patterns that are incurring cost which can be addressed through plan modification, notification or policy.

» Identify Unknown/Unassigned Devices

Ongoing review of all managed devices to ensure they are properly identified and associated with key tracking criteria such as assigned user, cost center, department, manager and more.

» Identify Zero Use Devices

Ongoing review of all managed devices to identify consecutive billing periods of zero voice, data or feature use. Subsequent actions such as suspension, termination or reassignment of devices can be integrated into the review.

» Identify Billing Discrepancies

As billing errors or other discrepancies are identified, your Advantix team will be responsible for correction with your providers from start to finish

Optimization

» Deliver Monthly Rate Plan & Feature Recommendations

Monthly assessment of all active lines of service to identify optimal voice, data and feature plan selections based upon historic and current utilization.

Reporting

» Client Managed Device Profile

Device profiles can contain information including but not limited to; carrier, user name, group values (manager, cost center, department etc.), alias, equipment type, contract term, rate plan, features. Clients can maintain and update profile information online via the web portal.

» Electronic & Manual Data Load

Allows for both electronic and manual load of carrier data across multiple sources in addition to manual data entry for accounts without alternative access methods.

» Online Dynamic Reports*

Online business intelligence dashboards deliver analytics for spend, utilization and even case activity in a visually powerful and interactive method while dynamic reporting allows for ad-hoc style querying and navigation of your entire telecommunications infrastructure.

» Unlimited Group Values, Client Managed

Advantix does not limit the amount of tracking criteria across your devices to a set number of fields allowing unparalleled reporting, analytic and governance capabilities.

Pricing

Annual Program

Monthly Fee

\$3.15/per device

Online Integrated Business Intelligence

Monthly Fee

Contact Advantix Representative

* Indicates additional professional services fees may apply for customization. Online business intelligence dashboards are subject to user licensing fees.