



## Fixed TEM Services

Bringing visibility and management to your telecommunications infrastructure returns dollars to your budget and time to your team.

With our Telecom Auditing & Management Services, you can realize significant savings and dramatically reduce the amount of time your organization spends administering its telecom accounts.

With a range of fixed telecom services from audit to invoice management and customized reporting, Advantix can significantly reduce the time and expense associated with even the most complex programs.

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» **Audit:** Want to bring visibility to your telecom spend? With audit services, you will receive an independent, contingency-based audit designed to reduce expenditures, verify contract compliance, recover erroneous billing, and generate savings through contract negotiations.

» **Fixed Telecom Management:** Management includes services whose main roles are to maintain the optimal environment arrived at via the audit analysis and ensure these results continue tracking to the benchmark costs established by the audit. In addition to the elements listed below, services include: provisioning support, ongoing contract compliance, and inventory and asset management.

» **Customized Reporting:** Our customized reports are available via our online portal, or they can be delivered on a scheduled basis to your inbox. Advantix can also establish multiple logins to our management portal so that key individuals can access reports on-demand.

» **Invoice Management:** Advantix' invoice management solution brings visibility while reducing mountains of bills into workflows and reporting that are easily managed on a monthly basis.

<p><b>Audit</b> Telecom Spend <b>Visibility</b></p> <p>Fee: Share in Savings</p>	<p><b>Fixed Management</b> <b>Enhanced</b> Reporting &amp; <b>Ongoing</b> Savings</p> <p>Fee: % of Provider spend managed &amp; reported</p>
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## Fixed Telecom Services

Audit**	Fixed Telecom Management
35% of Refunds & Recoveries*** 35% of Forward Savings****	% of Provider spend managed & reported
General Features	
Data Load	Data Load
Asset Identification	Inventory & Asset Management
Asset Classification	
Account Optimization	
Analyze Data	Data Analysis
Identify Billing Errors	Continuous Bill Error Identification
Recoveries & Refunds	Carrier Negotiations
Re-rate Contract	Contract Compliance Review
Implement & Verify Savings	
Plan Recommendations	
Traffic Studies	
Initial Audit & Recovery	
Contract Management	
	Plan Recommendations
	Electronic Contract Storage
Invoice Management	
	Bill Dispute Resolution
	Invoice Presentment
	Consolidated Billing
	Monthly Data Load
Reporting Features	
	Custom Group Values
	Push Reports
	Online Dynamic Reports*
	Custom Reports
Administrative Support Features	
	Implementation Team
	Dedicated Core Account Team
	Support By Email, Phone & Web
	Provisioning Support
	Online Case Management
<p>* Indicates additional professional services fees may apply for customization</p> <p>** Additional fees apply for on-site audit services</p> <p>*** Refunds and recoveries are historical in nature and are defined as any monies, credits, deductions or reduction of liabilities, payments in kind, or other economic benefits received by Company from the provider. Refunds will be billed as a percentage of said refund for the period that refund correlates to.</p> <p>****Forward savings is defined as any savings generated from contract negotiations for new and existing providers, and any future savings generated from approved changes made to services.</p>	