

ClearEdge INTEGRATED ACCESS

With phone service, broadband,
and Web hosting all in one, Covad
saves me money... and headaches.



smart

HIGHLIGHTS

- **Reduce costs**—Integrated local and long distance calling, T1 broadband, and email and Web hosting from one provider can dramatically lower costs
- **Unlimited calling***—Unlimited local and long distance nationwide calling means no more billing worries
- **Simple to use**—Continue using your existing PBX or key system, telephones, and all the features you are used to
- **Business continuity**—Plan for the unexpected by setting the failover feature to redirect calls to alternate numbers during power or phone system outages
- **Powerful T1 connectivity**—Automatic bandwidth allocation ensures maximum voice quality and data performance

With Covad Integrated Access,
local and nationwide calls are

unlimited

Get advanced phone and broadband services together...and thrive

With Covad ClearEdge Integrated Access service, you can leverage your existing phone systems and get a whole lot more.

Covad ClearEdge Integrated Access brings together separate phone and Internet access services into a single, advanced communications solution. It gives you unlimited* local and long distance calling plus high-speed Internet access, email and Web hosting, and more on one affordable, predictable bill. There's no new telephone equipment to buy, and no need to change your existing phone numbers.

Finally, a reliable alternative to the phone company that will not only save your business money today, it'll give you an advantage over your competition for years to come.

Get phone service, high-speed Internet,
plus Web and email hosting from

1 source

Maximize your communications dollar

Paying separate bills for telephone, Internet access, and email and Web hosting services isn't just inefficient, it's expensive. With Covad ClearEdge Integrated Access service, you get all those services combined in one affordable bill, from one reliable provider. But the efficiencies go far beyond simple dollars and cents.

REDUCED EXPENSES. Covad ClearEdge Integrated Access service includes unlimited* local and long distance nationwide calling that can save your business money every month. In addition to free calling between your other sites that use the service, there's no charge for incoming calls† and Covad offers competitive rates for international calls. When you consider that the service also includes fast T1 broadband and more, it's easy to see that Covad Integrated Access is a smart investment for your business.

BETTER RETURN ON INVESTMENT. Covad Integrated Access not only helps you reduce costs, it extends the life of your existing phone system and phones. Because it works with your existing PBX or key telephone system (KTS) and phones, there are no new equipment costs and no new capital expenses to absorb, so your investment in telephone technology can continue to deliver returns.

BUSINESS-CLASS QUALITY AND RELIABILITY. Covad's tightly managed nationwide network helps deliver business-class service quality and reliability. Our voice-optimized technology dynamically adjusts bandwidth for maximum voice quality and the highest possible data speeds.

MAXIMUM PERFORMANCE, MINIMUM DISRUPTION. With Covad Integrated Access, your existing phone numbers (including toll-free) remain the same, so customers can continue to reach you without interruption. Services like local and long distance calling, 411 operator assistance, and E911** emergency are as easy to access as ever. And the features you've come to depend on from your PBX or KTS, such as voicemail, continue to work as they always have—so you won't need to retrain employees on basic calling features and functions. In fact, switching to Covad can be so transparent, your staff may not even notice the difference.

* Unlimited local and long distance domestic minutes are capped at 101,000 minutes per site, per month. Domestic minutes above cap are billed at 2.5 cents/minute.

† Inbound toll-free calls are charged at Covad's standard rates.

** E911 service will not be available if there is a power failure, a disruption in the T1 line, or a malfunction of the broadband router. Covad strongly recommends that you maintain an alternative method of calling emergency services at all times.



Even though our PBX system still had plenty of life in it, we wanted more. Switching to Covad ClearEdge Integrated Access service gave us unlimited calling minutes and a T1 line that provided a big boost in bandwidth, plus it didn't require dumping our PBX. Talk about simple and cost-effective!

PRODUCTIVITY IS BUILT-IN. In addition to the features your existing phone system provides, Covad Integrated Access includes additional features that can help you stay productive—and profitable. Create hunt groups to route calls from one phone to another so no call gets missed. Use call restriction to control international dialing and other expensive calls. Depending on your in-house phone system, you may also choose the optional Covad Integrated Access Dashboard to give users productivity-enhancing features like Find Me/Follow Me call routing to reduce 'phone tag,' instant conference calling, Web conferencing, and more.

BUSINESS CONTINUITY. Even a brief interruption to your company's telecom service can frustrate callers and damage your reputation. Covad ClearEdge Integrated Access service allows you to remain accessible to callers, even in an emergency, by setting up the business continuity feature to automatically forward calls to alternate numbers during power or phone system outages, and when all lines are busy.

READY FOR ADVANCED VoIP. Covad Integrated Access provides a solid foundation for next-generation communications advances. As your needs evolve, you can quickly take advantage of the latest technology, whether adding new capabilities to your current service or moving up to a fully hosted VoIP (Voice over IP) solution when your existing equipment reaches end of life.

The complete communications solution

COVAD CLEAREDGE INTEGRATED ACCESS GIVES YOU ALL THIS FOR ONE LOW MONTHLY FEE.

BENEFIT	DESCRIPTION
Unlimited nationwide calling*	Unlimited local and long distance nationwide calling is included. There is also no charge for incoming calls (except for inbound toll-free calls).
Voice-optimized T1 broadband	Covad Integrated Access includes a powerful voice-optimized T1 line that dynamically adjusts bandwidth for maximum voice quality and the highest possible data speeds.
Professional email/Web hosting service	Covad Integrated Access comes standard with full-featured email and website hosting services that include ample storage, anti-spam protection, and more.
Free office-to-office calls (same tenant, on-network)	If you have other sites that use the service, calls between offices are free.
Covad nationwide network	Covad's nationwide managed network helps deliver business-class quality and reliability, plus the benefits of the Cisco Powered Network designation.
Standard features	Hunt groups, call restriction, caller ID block/unblock, anonymous call rejection, and business continuity are all standard features.
Office Administrator portal	Manage Covad features through a user-friendly online portal.
Optional Dashboards	Boost productivity and empower your employees with a full suite of powerful communications tools accessible through any Web browser.
Works with existing phone system	Compatible with PBXs and key telephone systems with PRI or analog interfaces.

*Unlimited local and long distance domestic minutes are capped at 101,000 minutes per site, per month. Domestic minutes above cap are billed at 2.5 cents/minute. Covad provides competitive rates for international and inbound toll-free calls.

The new voice of business

SUPPORT YOU CAN COUNT ON. Our expert support team is on hand 24 x 7 x 365 to resolve any issues that might arise. And to prove just how committed we are to you and your business, we even provide service level agreements covering service and repair targets backed by credits for missed targets.

EXPERIENCE AND INNOVATION. Since 1996, Covad has been developing and implementing innovative broadband access and voice solutions. Our fully owned and managed nationwide network can be found in over 900 cities and 117 major metropolitan markets. Covad was the first company to offer business-class DSL, and as one of the pioneers in delivering business-class voice over IP solutions, Covad was recently named the market leader in hosted IP telephony solutions for business.

CUSTOMER COMMITMENT. Covad is committed to providing a superior customer experience. From installation and setup to support and service, everything we do is focused on the needs of our customers.

Simply put, our mission is to help businesses like yours stay ahead of the competition.

To learn more about the value Covad can deliver to your business, contact us today.

Visit www.covad.com or call

866.292.4879



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