

Integrated Access

DASHBOARD OPTIONS

With Covad Dashboard, my people are more productive, my customers are happier, and my business is growing by leaps and bounds.



inspired

HIGHLIGHTS

- **Reduce costs**—Access powerful productivity tools through any standard Web browser
- **Minimize missed calls**—Set up rules to automatically forward calls so employees can be reached no matter where they are with the Find Me/Follow Me feature
- **Increase collaboration**—Set up instant or scheduled conference calls and Web meetings without third-party vendors
- **Flexible choices**—Choose a Covad Dashboard designed specifically for in-office users, remote workers, or mobile employees...or all three!

Productivity that can transform the way you work

When you choose Covad ClearEdge Integrated Access, you've got a powerful communications solution that leverages your existing phone systems and can save your company money every month. And when you add an optional Covad Dashboard to your service, your solution becomes even more valuable.

Covad Dashboards can provide a major boost to your employees' productivity. By allowing them to stay connected to your phone system in more ways, and in more places, Covad Dashboards help users get more done in less time...and that can help you improve your bottom line.

Access powerful features through any Web browser

Covad Dashboard gives users point-and-click access to a full suite of productivity-enhancing features using a Web browser from any computer, anywhere. Whether they're in the office or in another location, the Covad Dashboard helps employees minimize wasted time and connect more easily with customers and co-workers. And that can mean big things for your business.

The screenshot displays the COVAD web dashboard. At the top, a navigation bar includes links for Main, Meet, Directory, Call Logs, Admin, Help, and Logout. The user profile for Jan Smith, (408) 340-1607, is shown on the left, with options to Remember Me, check Messages (No Voicemail Box), and view What's New. A Quick Dial and Find Contact section is on the right. Below the navigation bar, tabs for Call Log, Contacts, Settings, Conferencing, and Messenger are visible. The Call Log tab is active, showing a table of missed, outgoing, and incoming calls. The Conferencing tab shows a list of participants with 'Join All' and 'Drop All' buttons. The Messenger tab shows a 'Launch' button.

Date / Time Pacific Time	Name Click to add to Contacts	Phone Number Click to call
08/09/06 2:17 PM	Zeke Stewart	(408) 393-1767
08/07/06 1:05 PM	Office Supply Company	952-7488
08/02/06 9:49 PM	The Warehouse	(925) 640-0847
07/28/06 2:04 PM	Pam Beasley	952-7222
07/28/06 2:04 PM	Zeke Stewart	(408) 393-1767
07/28/06 2:02 PM	Pam Beasley	952-7222
07/28/06 9:21 AM	Dwight Schulte	(925) 867-1936
07/27/06 1:47 PM	Michael Scott	952-7331
07/26/06 9:37 PM	The Warehouse	(925) 640-0847
07/26/06 9:35 PM	Dwight Schulte	(925) 867-1936
07/25/06 9:50 AM	Dwight Schulte	(925) 867-1936
07/25/06 9:49 AM	Michael Scott	952-7331
07/25/06 9:41 AM	Zeke Stewart	(408) 393-1767
07/25/06 9:40 AM	Michael Scott	952-7331
07/25/06 9:37 AM	Unavailable	(408) 952-7331
07/25/06 9:35 AM	Pam Beasley	952-7222
07/25/06 9:33 AM	Zeke Stewart	(408) 393-1767
07/25/06 9:23 AM	Unavailable	(408) 850-8388

Find Me/Follow Me—Give customers, colleagues, family, and friends just one phone number and decide how you want to be reached—business phone, cell phone, home phone, or any other number. You prioritize the order in which each number rings.

Click-to-call—Connect to contacts automatically with a click of your mouse, including your Microsoft Outlook® contacts list.

Flexible conferencing—Easily set up instant or scheduled conference calls, or Web conferences.

Three options for better communications

Covad offers three Dashboard options for Covad Integrated Access customers. Depending on your phone system and your employees' needs, it's easy to choose the one that's right for you and your business.

COVAD INTEGRATED ACCESS DASHBOARD. If your company has Covad ClearEdge Integrated Access service and a digital PBX system, the Covad Integrated Access Dashboard is the right choice for in-house employees who occasionally work on the road or at home. All domestic calling minutes used with the Integrated Access Dashboard are included in the Unlimited Minutes* plan you received with your service, so you can reduce the need for cell and home office phone expenses.

To get the additional benefits of online voicemail and fax mail, consider Remote or Virtual Dashboards.

COVAD REMOTE DASHBOARD. The Covad Remote Dashboard enables remote workers to work like they're right in the main office even though they're not. The Remote Dashboard works with a VoIP phone and is ideal for employees who work off site full time. It comes with the complete suite of communications features including visual voicemail, fax mail, and more.

COVAD VIRTUAL DASHBOARD. Mobile employees, sales representatives, and employees who need flexible voicemail and fax access while traveling can get the convenience and productivity of a Covad Dashboard no matter where they are.

The Integrated Access Dashboard is available only for users with digital PBX or KTS systems. Virtual and Remote Dashboards are available to both digital and analog users.

STANDARD FEATURES (All Covad Dashboards)	BENEFITS
Find Me/Follow Me	Reduce the amount of time you spend playing 'phone tag' by creating custom call routing rules to ensure callers can reach you at whatever phone number you choose.
Click-to-Call	Speed dial with a click of the mouse. Connect automatically to your contacts, including your Microsoft Outlook® contacts list.
Instant Conference Calling	Join up to 10 people on a conference call, instantly, without using an operator or third-party service.
Scheduled Conference Calling	Easily schedule future conference calls without third-party conference fees.
Web Conferencing	Hold a Web meeting in real time or schedule it in advance to share presentations, documents, applications, and more.
Instant Messaging	Use it to text chat and collaborate in real time with any other Dashboard users in your organization.
Contacts List	Manage contacts, click a telephone number to automatically dial the number, or click the icon next to a name to send emails.
Directory Services	Search for phone numbers and addresses online for free, and even use reverse phone number look up.
Call Logs	View outgoing, incoming, and missed calls over the last 90 days, see the name and number of the caller (when saved as a contact) as well as the date, time, and duration.
Microsoft Outlook® Integration	Add the Covad VoIP toolbar to your Microsoft Outlook to access Dashboard contacts and keep them synchronized with your Outlook contacts.

Users of Covad Virtual and Remote Dashboards get these additional features to help them be even more productive.

ADDITIONAL FEATURES (Covad Virtual & Remote Dashboards)	BENEFITS
Visual Voicemail	View, prioritize, store, and even email your voice messages, so you spend less time retrieving and wading through them and more time acting on them.
Fax Mail	Receive and forward faxes just like email. Redirect incoming faxes to any fax machine, send as an email attachment, or save to your hard drive.
Unified Messaging	Choose to see and access all your voicemails, electronic faxes, and emails from Outlook; forward voicemails and online faxes via email.

*Unlimited local and long distance domestic minutes with Covad Integrated Access service are capped at 101,000 minutes per site, per month. Domestic minutes above cap are billed at 2.5 cents/minute.

The new voice of business

SUPPORT YOU CAN COUNT ON. Our expert support team is on hand 24x7x365 to resolve any issues that might arise. And to prove just how committed we are to you and your business, we even provide service level agreements covering service and repair targets, backed by service credits for missed targets.

EXPERIENCE AND INNOVATION. Since 1996, Covad has been developing and implementing innovative communications solutions for small businesses, including broadband access and voice services. Our managed nationwide network can be found in over 900 cities and 117 major metropolitan markets. Covad was the first company to offer business-class DSL, and as one of the pioneers in delivering business-class voice over IP solutions, Covad was recently named the North American market leader in hosted IP telephony.

CUSTOMER COMMITMENT. Covad is committed to providing a superior customer experience. From installation and setup to support and service, everything we do is focused on meeting the needs of our customers.

Simply put, our mission is to help businesses like yours stay ahead of the competition.

To learn more about the value Covad Dashboards can deliver to your business, contact us today.

Visit www.covad.com, or call

866.292.4879



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Service may be limited as described in Covad's terms of service and may not be available in the event of power failures.