MITEL

# Intelligent Directory

## Intuitive, Easy-to-Use Access to Corporate and Personal Directories from Your Phone

The Mitel® Intelligent Directory provides a simple, intuitive, on-screen, searchable directory of both corporate and personal contacts right on a deskphone's display. It lists names and phone numbers, and allows users to find contacts using the familiar keypad search they are accustomed to on their cell phones and handheld devices. It can also be customized with a list of "favorites" selected from a corporate directory or a personal contacts list.

Intelligent Directory can also be configured to provide at-a-glance presence information for the whole corporate directory list. Presence information is automatically fed from the user's instant messaging contacts list (Microsoft Live Communications Server® 2005) to their Mitel 5320, 5330, 5340, or 5360 IP Phone display. Presence icons provide presence indication for all corporate contacts!

**MITEL**®
*Simply Communicating*®

## Presence for Speed Dials, and Corporate and Personal Contacts on Phone Display

Presence gives a user the flexibility to decide when, how, and where they wish to communicate, and shows them the changing status and availability of their colleagues at a glance. Presence information is automatically fed from the user's Instant Messaging contacts list to the 5320, 5330, 5340 or 5360 IP Phone display. With a glance at their display, users can see whether the person they want to call is available, or not, through standard Microsoft Presence icons.

## Calendar Integration for Microsoft Outlook

Look up the schedule of a desired connect by using the calendar feature in Intelligent Directory. Simply press the calendar button to view the calendar availability of the selected contact. Scroll by day to find the perfect time to make that desired connection.

## Intelligent Directory Features

Eliminate the need for published telephone directories, or phone book lookup!

- Phone numbers are displayed right on the phone
- Instant phone number updates – when a new person is added to the centralized directory, their phone numbers are automatically available to all Intelligent Directory users
- Up to 6 phone numbers can be displayed per person (corporate, cell, home, etc.)
- One-touch dialing – numbers selected are instantly dialed
- Automatically displays a dynamic list of recent calls or favorites on default home screen
- Users can easily add favorite numbers to their home screen
- On-phone access to corporate directory
- On-phone access to personal contacts

## Multiple Numbers for Contacts

Intelligent Directory supports up to six numbers per individual contact, which could include, for example, multiple work, home, and cell phone numbers.

## Favorites List

Intelligent Directory supports dynamic and static favorites lists. The dynamic list tracks recently dialed numbers and is constantly updated whenever a contact is called from Intelligent Directory. The static list is created by the user, based on user preferences. The favorites list is the application home page, making the application simple to use and easy to access.

- Search capabilities using phone dial pad – type the first few letters of a corporate contact's name to look up their phone numbers in the corporate directory, then just click to dial
- Presence status is displayed beside the contact name, indicating whether he or she is available. With just a glance at the phone, users can determine whether and when to make that important call.
- Obtains continuously updated presence information automatically – provides real time information on the contact's status

## Intelligent Directory Benefits

- Extremely intuitive and easy to use – phone numbers are where they are needed, right on the phone!
- Less administration, less expense, more accuracy. No more need to separately maintain corporate phone books for internal use.
- Access to all phone numbers for a contact (corporate, home, cell, etc.) immediately available
- At-a-glance availability display on the Phone's display allows users to determine if the contact is available to receive a call before dialing them. Save time and effort, and prevent frustrations by only calling someone who is ready to take the call!
- Automatic status updates means no need to think about refreshing information, and provides instant accurate information.

## Specifications

**Intelligent Directory automatically pull information from three different sources:**

- Microsoft Active Directory® Server for corporate phone numbers
- Microsoft Exchange Server (Microsoft Outlook®) Contacts for configurable personal contact phone numbers and calendar integration
- Microsoft Live Communications Server and Office Communications Server 2007 for configurable presence information.

## Mitel Minimum System Software Requirements

**The Minimum System Software required to support Intelligent Directory:**

- Mitel MCD, Release 4.2

  NOTE:
  - Intelligent Directory is NOT supported on the Mitel SX-200 ICP or Mitel 5000
  - Intelligent Directory is not supported on IP Phones in SIP Mode.

## Minimum PC Software Requirements

- MicrosoftWindows Server 2003 including:
  - Internet Information Server 6.0
  - ASP.NET 2.0 (part of .NET Framework 2.0)
- Microsoft Active Directory
- Microsoft Exchange 2003 or higher (for Contacts)
- Microsoft Live Communications Server 2005 or higher (for Presence)

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